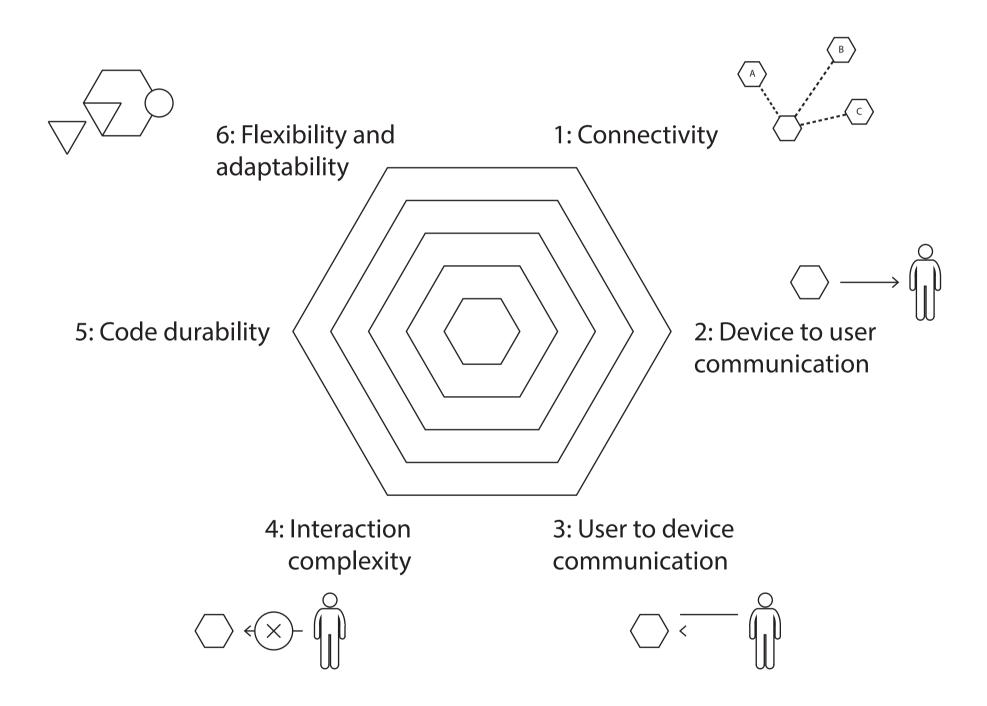
# **Evaluation**



### 1: Connectivity

The design can easily interact with other (smart) devices

- a. Integration support
- b. Completeness of exchanged information (information, control)

#### 2: Device to user communication

The design communicates to the user through multiple types of information (v/p/t/s)

- a. Direct from interface
- b. Alternative settings and means
- c. External other devices

#### 3: User to device communication

The user can communicate to the design through many types of methods (v/p/t/s)

- a. Direct from interface
- b. Alternative settings and means
- c. External other devices

## 4: Interaction complexity

Interactions are simple, straightforward, and clear to the user

- a. Steps
- b. Function allocation variation
- c. Duration

## 5: Code durability

Code is maintainable and reliable

- a. Structured and properly labeled code (readable, maintainable, accessible)
- b. Stable connection to other devices to allow complete interaction

# 6: (Optional) Flexibility and adaptability

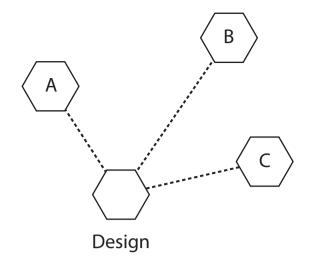
Flexible interfaces are supported by the design

- a. Integrated settings in the design allow different alternatives for the communicated information types and/or interaction methods
- b. Open access for tinkering allow users to make changes to allow different communicated information types and/or interaction methods

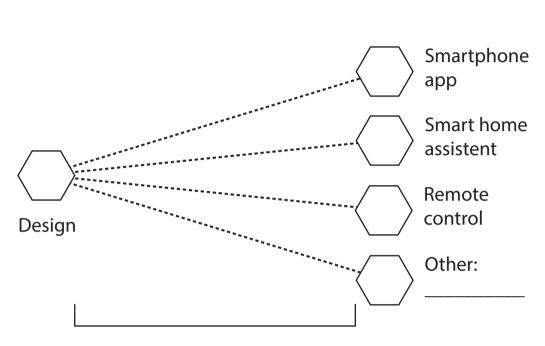
# 1: Connectivity

The design can easily interact with other (smart) devices

- a. Integration support
- b. Completeness of exchanged information (information, control)



## A. Compatible devices



No support	Yes, for some	Yes, for all

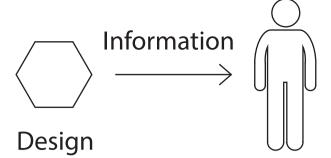
B. Information communicated to

compatible devices	None	Partial	All
Device status			
Control options			
Notifications and errors			

#### 2: Device to user communication

The design communicates to the user through multiple types of information (v/p/t/s)

- Direct from interface
- b. Alternative settings and means
- External other devices C.





## **Feedforward**

## Design

#### Device status

What is the design doing at this moment?

## (Interface) functions

What can the device do, and how can the user interact with the device?

#### Notifications and errors

What information about status changes and errors is communicated?

Visual feedback is communicated through changes in (digital) (interface) elements like colors, icons, text, and lights.

Physical feedback is communicated through direct or indirect changes of mechanical characteristics like the design's shape, physical state, movement of (interface) elements, and location of (interface) elements.

Tactile feedback is communicated through haptic responses from the embodied or digital characteristics of (interface) elements like clicks, mechanical resistence, vibration, and operational haptic information.

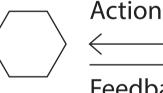
Sound feedback is communicated through inherent and augmented audio responses like jingles, speech and voice descriptions, and operational noises.



Physical feedforward is communicated through mechanical characteristics like the design's shape, physical state, present (interface) elements, and location of (interface) elements.

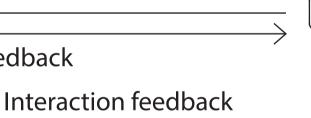
Tactile feedforward is communicated through the embodied characteristics of physical elements like the texture, shape, and size.

Sound feedforward is communicated through the inherent and augmented sounds of the device like jingles, speech and voice descriptions, and operational noises.



Design

## Feedback



Operation feedback Information observable by the user

Responses to communication with

the device interface.

when a task is executed.

## A. Direct from interface

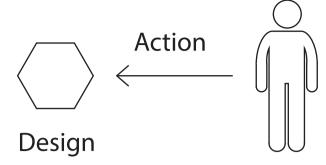
	Visual	Physical	Tactile	Sound		Visual	Physical	Tactile	Sound	
Device status										Interaction feedback
(Interface) functions										Operation feedback
Notifications and errors										
B: Alternative sett	tings and mea	ans (device rei	mote control	, enabling se	ettings)					
	Visual	Physical	Tactile	Sound		Visual	Physical	Tactile	Sound	
Device status										Interaction feedback
(Interface) functions							•			
Notifications and errors										
C: External other	devices (smai	rt home dock.	smartphone	app. extern	al remote)					
C. External other	Visual	Physical	Tactile	Sound	arremote,	Visual	Physical	Tactile	Sound	
Device status										Interaction feedback
(Interface) functions										
Notifications and errors										
TOTAL				I	7					
TOTAL										

## 3: User to device communication

The user can communicate to the design through many types of methods (v/p/t/s)

- a. Direct from interface
- b. Alternative settings and means
- c. External other devices

Actions	Examples	Feedback types
Two-dimensional	Tapping touchscreen items, touchscreen gesture commands, tapping/touching smooth areas	Visual, (haptic), (sound)
Embodied	Pressing buttons, twisting dials, moving parts, placing parts	Physical, haptic, (visual), (sound)
Hands-free	Speech commands, gestures, prescence	Any



#### A. Direct from interface

	Visual	Physical	Tactile	Sound		
2D						
Embodied						
Hands-free					Design	

B: Alternative settings and means (device remote control, enabling settings, etc.)

	Visual	Physical	Tactile	Sound		
2D						
Embodied						
Hands-free					Design	

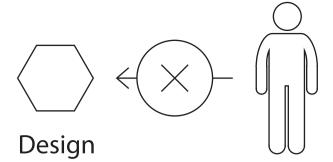
C: External other devices (smart home dock, smartphone app, external remote, etc.)

	Visual	Physical	Tactile	Sound		
2D						
Embodied						
Hands-free					Design	
TOTAL						

# 4: Interaction complexity

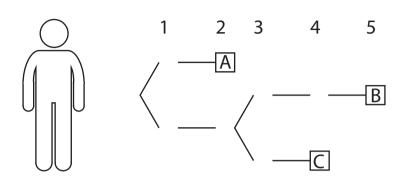
Interactions are simple, straightforward, and clear to the user

- a. Steps
- b. Function allocation variation
- c. Duration



## Steps

Number of steps needed to execute actions.



## Function allocation variation

Changes in functionality of interface elements, like the meaning of a button press, the appearance or disappearance of menu items on a touchscreen, etc.

## Duration

Duration if interaction in seconds.

Core tasks of the device analyzed

	Task A:	Task B:	Task C:	Task D:
Steps				
Function allocation variation				
Duration				

1	2	3	4	5	6	7	8	9
						}		
								: : : : : :
 ! ! ! !		1 1 1 1 1 1						

# 5: Code durability Code is maintainable and reliable

- Structured and properly labeled code (readable, maintainable, accessible)
- Stable connection to other devices to allow complete interaction b.

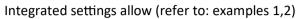
Judge the durability of the design's code

	Low	Medium	High
Clarity			
Labeled items %			
Consistency			
Commented			
Maintainability			
Reliability			
Connection stability			

# 6: (Optional) Flexibility and adaptability

Flexible interfaces are supported by the design

- a. Integrated settings in the design allow different alternatives for the communicated information types and/or interaction methods
- b. Open access for tinkering allow users to make changes to allow different communicated information types and/or interaction methods



	Visual	Physical	Haptic	Sound
Device status				
Interface				
functions				
Interaction				
feedback				
Notifications and				
errors				
Control method				

#### Device supports tinkering

	Yes	No
Non-invasive		
Mildly invasive		
Very invasive		
Total:		

